## Your contribution to success

#### Language skills

Continually expand your German skills! For example, regularly repeat what you've learnt, read German-language newspapers and watch German TV programmes, make contact with native speakers etc. Mutual understanding is important in all respects and opens up new possibilities.

#### Punctuality

Keep to agreed times. Inform people in good time if you have a prior engagement or cannot keep an appointment.

#### Reliabilitv

Stick to agreements. In a team, everyone must be able to rely on each other.

#### Enthusiasm

Show your agency what you can do and that you want to achieve something. Motivated, interested and enthusiastic people find exciting work quicker.

### Sense of responsibility

Carry out your task to the best of your knowledge and abilities. Admit to mistakes and let yourself be corrected. Standing around gives a poor impression.

#### Independence

Where possible, think and act independently. Show your company that they can rely on you. Willingness to learn Take every opportunity to learn something.

Work as a team Help others and then they will help you.

#### Politeness and manners

Be polite to customers, colleagues and employers. Use polite forms of language, i.e. 'Sie', unless the other person uses 'Du'.

#### Organisational skills

Leave your work space clean and tidy.

#### Persistence

Keep going even if work is occasionally boring. Many goals can be reached with persistence.

#### Absence

Absence is only permitted in case of serious emergency. Inform your employer immediately and justify the absence.

#### Appearance

Always come to work appropriately dressed and well-groomed. Pay attention to personal hygiene.

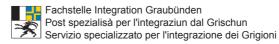
#### Uncertaintv

Please ask if you do not understand something. Asking questions shows that you are interested and also saves considerable trouble.

#### Support programme for occupational integration of recognised refugees and temporary residents

# **Practical assessment**









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# Objective

- Acquiring basic knowledge of 'working in Switzerland'
- Knowing one's own options for individual occupational integration
- Developing your skills profile and job application documents
- Defining and planning the next steps and actions together with the Job Coach from the specialist integration team

# **Course duration**

- 1st week; Theoretical lessons
- 2nd and 3rd week; Practical work
- > From example in the cooking, service or cleaning businesses or in industrial, metalwork or woodworking workshops

# Specific results and opportunities

- Learning about different roles and professions
- Assessing strengths and weaknesses
- Recognising one's own occupational skills
- Leaning about work processes and the pace of work

# Action plan

The Job Coach from the specialist integration team receives your skills profile, your job application documents and an action plan.

In a personal conversation with the Job Coach, using feedback and the assessment results, an action plan is discussed.

